

PATENT TPW

in Re the Application of:) Group Art Unit: 3627
Ronald Katz) Examiner: James S. McClellan)
Serial No.: 09/691392	
Filed: 17 October 2000	
Atty. File No.: PAT-009C	
IN TELEPHONIC AND ELECTRONIC C	ELLIGENT SELECTION OF GOODS AND SERVICES COMMERCE DISCLOSURE STATEMENT
Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450	
Sir:	
The references cited on attached form	PTO-1449 are being called to the attention of the
enclosed herewith. Copies of the cited U.S. patent enclosed in accordance with the waiver dated J 30, 2003 and international applications that have June 30, 2003 need not submit copies of the U. Are not enclosed, in accordance submitted to the U.S. Patent and Trademark Of 16 February 2000, which is relied upon for an To the best of the applicants' by	nts and/or U.S. patents and/or non-patent references are nts and/or U.S. patent application publications are not July 11, 2003, whereby patent applications filed after June ave entered the national stage under 35 U.S.C. § 371 after J.S. patents and U.S. patent application publications. nce with 37 C.F.R. 1.98(d), because the references were Office in prior application Serial No. 09/505,691 filed in earlier filing date under 35 U.S.C. § 120. belief, the pertinence of the foreign-language references are glish abstracts and in the figures, although applicants do not
necessarily vouch for the accuracy of the transl	
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on the date shown below with sufficient postage as First Class Mail in an envelope addressed to the Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

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Submission of the above information is not intended as an admission that any item is citable under the statutes or rules to support a rejection, that any item disclosed represents analogous art, or that those skilled in the art would refer to or recognize the pertinence of any reference without the benefit of hindsight, nor should an inference be drawn as to the pertinence of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

FEES

	37 CFR 1.97(b): No fee is believed due in connection with this submission, because the Information				
	Disclosure Statement submitted herewith satisfies one of the following conditions ("\scrip" indicates				
	satisfaction):				
	Within three months of the filing date of a national application other than a continued prosecution				
	application under 37 CFR 1.53(d), or				
	Within three months of the date of entry into the national state of an international application as				
	set forth in 37 CFR 1.491, or				
	Before the mailing date of a first Office Action on the merits, or				
	Before the mailing of a first Office Action after the filing of a Request for Continued Examination				
	(RCE) under 37 CRF 1.114.				
	Although no fee is believed due, if any fee is deemed due in connection with this submission, please				
	charge such fee to Deposit Account 501880.				
	37 CFR 1.97(c): The Information Disclosure Statement transmitted herewith is being filed after all the				
	above conditions (37 CFR 1.97(b)), but before the mailing date of one of the following conditions:				
	(1) a final action under 37 C.F.R. 1.113, or				
	(2) a notice of allowance under 37 C.F.R. 1.311, or				
	(3) an action that otherwise closes prosecution in the application.				
	This Information Disclosure Statement is accompanied by:				
-	A Certification (below) as specified by 37 C.F.R. 1.97(e). Although no fee is believed due, if any				
	fee is deemed due in connection with this submission, please charge such fee to Deposit Account				
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	Enclosed is PTO 2038 (Credit Card Payment Form) in the amount of \$180.00 for the fee set forth				
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	37 C.F.R. 1.97(d): This Information Disclosure Statement is being submitted after the period specified in				
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	This Information Disclosure Statement includes a Certification (below) as specified by 37 C.F.R.				
	1.97(e)				
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	Applicants hereby requests consideration of the reference(s) disclosed herein. Enclosed is the fee				
	in the amount of \$180.00 under 37 C.F.R. 1.17(p). Please credit any overpayment or charge any				
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	indication that applicant(s) cannot execute a certification.				

Certification (37 C.F.R. 1.97(e)) (Applicable only if checked)				
The undersigned certifies that:				
Each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(1). A copy of the communication from the foreign patent office is enclosed.				
OR				
No item of information contained in this Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.56(c) more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(2).				
Dated: 4001 04	Respectfully submitted, WEST CORPORATION By: Rocco L. Adornato Reg. No. 40,480			

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PTO/SB/08A (08-03)

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Complete if Known		
Application Number	09/691,392	
Filing Date	17 October 2000	
First Named Inventor	Ronald Katz	
Art Unit	3627	
Examiner Name	James S. McClellan	
Attorney Docket Number	PAT-009C	

			U.S. PATENT	DOCUMENTS	
Examiner Initials*	Cite No. ¹	Document Number Number-Kind Code ^{2 (f known)}	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	140	^{US-} 6018715	01-25-2000	Lynch et al	
	141	^{US-} 5732398	03-24-1998	Tagawa	
•	142	^{US-} 5878401	03-02-1999	Joseph	
	143	^{US-} 5842199	11-24-1998	Miller et al	
	144	^{US-} 6317722	11-13-2001	Jacobi et al	
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	FOREIGN PATENT DOCUMENTS					
Examiner Initials*	Cite No.1	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages	
		Country Code ³ Number ⁴ Kind Code ⁵ (if known)	MM-DD-YYYY		Or Relevant Figures Appear	T⁵
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Examiner	Date	
Signature	Considered	
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. Applicant's unique citation designation number (optional). See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.